



Protect your people,
your business and
the environment

A Joint Venture between
Cooper Software and Ratio Management



RC Protect

is a Risk, Quality, Health, Safety, Security, and Environment Management solution

Designed exclusively for NetSuite users as a fully native app, it seamlessly integrates into the heart of your everyday business operations, to efficiently protect your people, your business and the environment.

For companies who take a serious approach to managing medium to high levels of exposure to risk, RC Protect provides comprehensive functionality to enable them to effectively manage and reduce their vulnerability.

Encompassing the full lifecycle of HSSE, Quality and Risk Management in a single integrated solution, RC Protect fully connects with your master operational data, held within NetSuite, across all business functions.

The result is a straightforward approach to risk management, removing the obstacles which impact on how organisational risks are recorded, monitored, managed and evaluated, guaranteeing a completely centralised approach to risk management and the ability to realise a collective risk management vision across the business.

Developed using best practices across all industries, with an easy to use interface, highly visual KPI focused dashboards for every role within the business, automated reporting, monitoring and evaluation, as well as a mobile app to ensure seamless interaction on the go, with RC Protect, all of your risk, Quality and HSSE functions are completely under control, within a single solution, fully integrated in to your wider business operations:



Identifying and managing risk, whether it be strategic, operational or compliance based is a fundamental part of any business as it is present within every single area. This is especially true if your business operates in a highly regulated sector such as oil and gas or construction where the failure to fully recognise risk, properly report incidents and take real action towards driving improvements can be catastrophic.

Despite this, many organisations find it difficult to get a clear picture of the true level of risk affecting their business at any one time. The reasons for this can usually be contributed to one of the following challenges:

Disconnected Business Functions

Often, there is a lack of proper systems and processes in place which means causes or incidents are not properly managed or communicated.

In some cases, not all of the functions within a business responsible for identifying and acting upon the different types of risk are truly connected.

In many organisations, only those employees actively working within Health Safety Security and Environment, Quality Assurance and Risk are fully engaged and actively reporting and identifying opportunities for improvement.

These employees might also work within their own 'bubble' on dealing with the risk that affects their role or department, rather than the wider business.

Furthermore, HSEQ is often wrongly perceived as adding no value to the organisation and is instead viewed as simply a 'necessity' in order to stay compliant, almost a tick box exercise.

As a result, employee and wider organisational buy in is difficult to achieve.





Disconnected Data



Not only can the different risk functions be disconnected in a hierarchical sense, they are usually disconnected in the physical sense as they are not integrated within the business ERP solution. Instead, they are entirely separate either operating through a third-party risk management solution – which is expensive to install and maintain – or within a series of ever-growing disjointed lists or complex spreadsheets.

Whichever is the case, as either of these means of recording and storing business critical data are not integrated with the organisation's core ERP solution, it is out of date almost as soon as it is logged, requires continuous updating and can be prone to error. With unreliable, often unusable data, it is impossible to use this critical information to clearly understand, report on and then devise a proper course of action.



Cumbersome Reporting Procedures



Due to both points outlined above, reporting on risk becomes a long, drawn out affair. Often, the majority of teams working within HSSE, quality and risk will spend their day to day time creating and filing reports. This time consuming task is hampered by working with poor quality data from multiple sources. Teams have to work hard to pull this data together in to a useable, cohesive report.

They send it on to someone within business they don't know and there is rarely any follow up or remedial action taken to actually improve operations and prevent future incidents. As this report is not connected to other core, live master operational data, the person reporting has no meaningful way of monitoring the progress of the case and following and improvements, either recommended or actioned. Once they have filed their report, what happens next is often difficult to ascertain. When your staff are already busy and focused on their core roles you need to avoid adding to their workload. It should be made as simple and as quick as possible to share their HSSE, Quality and Risk and issues.

One way of solving these issues is to invest in a fully integrated HSSE, Quality and Risk solution. More specifically, a system that connects with all the data and processes at the very heart of the organisation.

Key Features



Truly integrated Risk, Quality- and HSSE Management - seamlessly connects with NetSuite and therefore all live operational master data.



Creates a single way of working that covers recognized standards, industry and legal requirements,



Highly flexible, built in functionality, tailored to your company's individual requirements without the need for expensive customisation or adaptations.



Enables safe and efficient operations and is built to ensure compliance with ISO9000, ISO14000, ISO26000, ISO31000, ISO45000, and ISO55000.



Designed and built as a native app on the world leading Oracle NetSuite cloud platform, trusted by over 20,000 global customers. Guarantees common best practice, relational databases, excellent security management, and two automatic upgrades per year.



Provides automated trend and periodic reports ensuring hassle free reporting so teams can spend their time analysing, improving, and adding value.



Easy to use, intuitive interface guarantees simplicity when entering and processing, even for new users.



Mobile App for iOS and Android ensures incidents can be reported and cases monitored on the go, all fully integrated within the system.



Ensures integration within all company roles, enabling all employees in the company to have direct access to log cases and monitor the progress.



Benefits of choosing RC Protect



One single solution, one single view

Because RC Protect integrates fully with NetSuite, all the information required to properly record, monitor, evaluate and make strategic, risk-based at an organisational is held within one solution make truly integrative Risk, Quality and HSE management a reality.



Developed using best practice principles

A complete set of tools developed for organisations across all sectors, adhering to global best practices.



Save time and effort

With accurate data, streamlined processes, automated reporting and easy to interpret KPI related dashboards.



Increased Operational efficiency

By creating an integrated, cohesive approach your organisation can consolidate and remove inefficient processes and increase productivity



Improved accountability

Clearly defined roles and responsibilities shows ensures smoother workflows with every staff member being responsible for identifying and report on risk within the content of their role.



Greater decision making

As intelligence runs through the heart of the organisation it is possible to clearly link strategy with risk resulting in better informed decision making across all levels of the business.



Built for change

Due to being hosted on the cloud, RC Protect is a highly flexible solution that has the ability to grow and evolve with your business. What's more, you can always be sure that you are on the latest version with all the enhanced security of NetSuite.



RC Protect

keeps the data improvement circle spinning.



Key Functions

RC Protect Risk Management:

Truly integrated risk management which seamlessly connects with all live master data and processes held within NetSuite, allowing for the management of risk on all company levels as a fully inclusive part of operations.

Amongst other variables, risk can be filtered by department, project, location and exposure type. Designed to enable efficient collaboration across the business from running workshops, developing processes with iterative risk analysis and review, integrated charts and report presented in highly visual, user friendly dashboards, as well as the automatic creation of periodic reports with the ability to automatically print to pdf or email as required.

Key Features :

Multiple tools built in, such as:

- Risk Assessments
- Risk Analysis
- Risk Workshop and Collaboration Tool
- Project Risk Management
- Contract and Commercial Risk
- Task Risk Assessments
- SWOTs
- Enterprise Risk Management
- Risk Records
- Flexible Risk Matrixes
- Financial Risk
- Enterprise Risk
- Major Accident and Barrier Management
- Risk Reducing Measures
- Tasks Management

Encompasses all ISO31000:2018 Risk Management processes, including

- Risk Identification, analysis and evaluation
- Risk Treatment in form of risk reducing tasks and equipment
- Monitoring and Review through automated dashboards and reports
- Communication and consultation sourced to any relevant person, group, or unit in the company.

Risk Records are interconnected with all relevant record types in the system, including master records and operational data such as products, employees, projects, organisational units, clients, vendors, business opportunities, contracts, and transactions.

All project risks can be displayed on the prevailing project or the customer card and on each project member's dashboard.

Key Functions

RC Protect HSSE Management:

Designed to ensure fully integrated and effective management of the Health, Safety, and Security of your people and the Environment. All employees within the company can enjoy direct access to the solution and take ownership of the HSSE function.

With automated KPIs, as well as the ability to undertake trend and periodic reporting, you can be confident that your teams will spend less time and effort creating reports and more time analysing, improving and adding value.

An easy to use interface designed to be intuitive for even the most inexperienced of users alongside a mobile application allowing for on-the go reporting, processing and monitoring.

Key Features :

Includes reporting, management, and monitoring features for

- Near Misses
- Incidents
- Emergency Drills
- Inspections
- Observations
- Security Case Management
- Access Control
- Energy Consumption Reporting
- Environmental Impact Reporting
- Investigations
- Corrective Task Management
- Campaigns
- Opportunities of Improvements
- Lessons Learned
- Flash Alert Communication

All HSSE Records can be interconnected with the relevant record types in the system, including master records and data, for example

- Products
- Employees
- Projects
- Organisational Units
- Clients
- Vendors
- Business Opportunities
- Contracts
- Risks
- Other HSSE cases
- Transactions

All observations and near-misses can be displayed on the employee, the project and the customer cards and prevailing reports.

Key Functions

RC Protect Quality Management:

Integrate Quality Management with all operations within the business using live master data. Once again, through automated KPIs as well as the ability to undertake trend and periodic reporting, your teams will spend less time creating reports and more time analysing, improving and adding value.

An easy to use interface guarantees easy data entry and fully traceable processing and evaluation of cases. The added benefit of the mobile app ensures remote integration with NetSuite at any time and in any place.

Key Features :

Includes reporting, management, and monitoring features for

- Quality Issues
- Observations
- Opportunities of Improvement
- Non-Conformities and Non-compliance
- Customer Feedback and Case Management
- Quality Inspections
- Management Reviews
- Lesson Learned
- Management of Change
- Corrective Actions Management
- Audit Case Management
- Integrated and Visual Workflows and Processes

All observations and near-misses can be displayed on the employee, the project and the customer cards and prevailing reports.

The Quality Records are interconnected with all relevant record types in the system, including:

- Master records and data like products
- employees
- projects
- processes
- organisational units
- clients
- vendors
- business opportunities
- contracts
- risks
- transactions
- other HSSEQ cases

All quality issues on a product can be displayed on the product card and similarly all observations and non-conformances can be displayed on the project, or the customer card, and automated in the prevailing reports.



To find out more about
RC protect or to book a
demo contact

contact@rcprotect.org



RC Protect is a Joint Venture between
Cooper Software and Ratio Management

RC Protect forms part of the RC Suite of products,
a collection of business-enhancing, native Oracle NetSuite
applications, brought to the market via a joint venture
between NetSuite Alliance Partners, Ratio Management and
Cooper Software.